

Enrolling Made Easy!

Online Banking

- Go online to: www.gecreditunion.org and within the "Online Banking Login" box, click "Not enrolled? Enroll today!"
- Complete the short enrollment form (*please verify your complete member number before enrolling*) and hit "Submit Application."
- After confirmation of enrollment and member verification, your password will be sent to you for security purposes.

E-Statements (You must have Online Banking for this service.)

- Login to Online Banking.
- Mouse over "Services" and then click on the "E-Statements" link on the left side menu.
- Review the E-Statement terms and conditions.
- If we do not have an email address on record, you will be prompted to enter your email address. Be sure it's accurate because this is how we notify you that your statement is ready to be viewed.
 - If we have an email address for you, check to make sure it is an accurate address. To do this, once in Online Banking, click on "Profile" on the left hand side and then on "Preferences." Next, click on "Email Addresses."

Web BillPay (You must have Online Banking and a GECU checking account for this service.)

- Login to Online Banking.
- Mouse over "Services" and then click on the "Bill Payment" link within the left side menu.
- Verify your personal information; if it is not correct, contact the credit union to update this information.
- Review the terms and conditions and payment plan information.
- If your personal information is correct, you agree with the terms and conditions, and you understand the payment plan, then click "Enroll."

General Electric Credit Union

Main Office Location

10485 Reading Rd. in Evendale

Monday – Thursday 9:00 - 5:00

Friday 9:00 - 6:00

Saturday 9:00 - 2:00

513.243.4328 • 800.542.7093

For additional office locations and hours, please contact us at: 513.243.4328 or 800.542.7093, or visit our website at: www.gecreditunion.org

Phone Loan Center

513.243.5626 • 888.670.5626

Sourceline

513.243.3333 • 800.589.2875

www.gecreditunion.org

memberservices@gecreditunion.org



This credit union is federally insured by the National Credit Union Administration.



General Electric Credit Union is an Equal Opportunity Lender



Online Conveniences

Ready when you are



FREE Online Banking

No matter where you are: at home, at work, on the road, or out of the country, your General Electric Credit Union (GECU) accounts can be accessed when it's convenient for you. Online Banking is a perfect way to keep an eye on your finances.

With Online Banking, you can:

- Monitor account balances and verify deposits
- Transfer funds between accounts
- Access E-Statements and Web BillPay
- View and print copies of cleared checks for free
- View and print GECU credit card transaction history; make payments from your GECU checking account
- Access GECU lines of credit
- Set-up automatic transfers from one account to another
- Nickname your accounts for ease of use... and more!

FREE E-Statements

We know your time and financial security are valuable! A stand-out feature of Online Banking is being able to receive your monthly statements safer and faster by signing-up for FREE E-Statements. When you sign-up (by the 25th of the month), we'll no longer mail you a monthly paper statement. Instead, we'll send you an email notifying you that your monthly statement is ready to be viewed, printed, or saved from Online Banking. Plus, as identity theft concerns increase, E-Statements are a great way to protect

your financial information. Your statement won't be sitting in your mailbox; no chance for anyone to take it.

FREE Web BillPay*

With Web BillPay (*accessible through Online Banking; must have a GECU checking account*), you'll enjoy the convenience of making electronic payments from your GECU checking account and receiving e-bills, if available from your biller. You can stop: writing checks, buying stamps, and mailing payments; it can all be done electronically and effortlessly! Plus, it keeps your payments from getting lost in the mail and your account information being obtained from your mailbox. And, if you sign-up to receive e-bills, you'll have everything you need without the clutter or wait.

Our Web BillPay has a unique difference that sets our service apart from the rest. It has been designed to work just as if you wrote a check; the money doesn't come out of your account until the check/electronic payment clears; allowing you to keep your money longer.

With Web BillPay, you can:

- Pay anyone, anytime - from utilities to the paperboy
- Control when you pay your bills: that day, schedule a payment for the future, or schedule recurring payments
- Customize your account names, payee names, and create categories allowing maximum personalization
- View payment history
- Sign-up for e-bills and manage your finances from one place
- Edit or delete existing payee or recurring payments
- Set-up reminders to pay a bill when due... and more!

*This service is FREE for members who also elect to receive E-Statements. If you do not wish to receive E-Statements, there will be a small monthly fee; check with GECU for details.

Safety & Security

Identity theft cases are on the rise and it only takes a few seconds for someone to steal your identity. Our online services are a great way to protect your personal information.

Our online conveniences use powerful encryption technology through browsers supporting Secure Sockets Layer (SSL) 128-bit encryption. And, we have an extra layer of security when accessing Online Banking called Multi-Factor Authentication (MFA). This feature works 24/7 to protect your online accounts, even when you are not online. It helps guard against fraudulent login attempts like phishing and identity theft. MFA lets you know you are at our official Online Banking site and lets us know it's really you accessing your account(s).

Plus, when you sign-up for Online Banking, you will need to set-up your Security Key to protect against phishing scams. Once you go through the MFA process to access your account, you will also want to look for your Security Key; it is a phrase that will appear next to your member number every time you login to Online Banking. Once it has been activated, if you don't see the Security Key when you login, you should contact us immediately so we can change your password.

For more information about these services, click the "Online Services" ad on the right hand side of our home page to view informative videos or read about them on our website under "Account Access."



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Because We Can!