



Call the Sourceline!

Step-by-Step Instructions

- 1) Locally, dial 513.243.3333 or for long distance members, dial 800.589.2875 to access Sourceline.
- 2) After the greeting, enter the number "1" to access the Sourceline and follow the prompts.
- 3) Enter your member number followed by the "#" sign. When the number is repeated back to you, confirm this to be accurate by pressing "1" or choose "2" to re-enter the number.
- 4) Enter your 4-digit password followed by the "#" sign.

The system will guide you through the process. The main menu is listed below:

- 1 = Transactions:** Transfer and withdraw from your GECU accounts.
- 2 = Account Information:** Make account inquiries.
- 3 = General Information:** Find out current rates and credit union hours.
- 4 = Next Member Number:** Switch to another account (i.e. child, spouse) - must be activated.
- * = Repeat Menu:** Repeats the last menu.
- # = Return to Previous Menu:** Anytime you wish to return to the previous menu, simply hit the "#" key. If you wish to return to the main menu, hit the "#" key until you are there.

General Electric Credit Union

Main Office Location

10485 Reading Rd. in Evendale

Monday – Thursday 9:00 - 5:00

Friday 9:00 - 6:00

Saturday 9:00 - 2:00

513.243.4328 • 800.542.7093

For additional office locations and hours, please contact us at: 513.243.4328 or 800.542.7093, or visit our website at: www.gecreditunion.org

Phone Loan Center

513.243.5626 • 888.670.5626

Sourceline

513.243.3333 • 800.589.2875

www.gecreditunion.org

memberservices@gecreditunion.org



This credit union is federally insured by the National Credit Union Administration.



General Electric Credit Union is an Equal Opportunity Lender

Sourceline



Anytime Convenience!

Our locations and hours are infinite when access to your account is as close as your nearest phone! Utilizing this FREE service from any touch-tone phone is easy and safe to do.

With the Sourceline, you can perform many types of transactions anywhere there's a phone, at anytime during the day or night. For example, you can:

- Check account balances
- Confirm withdrawals, deposits, transactions, and dividends within your account
- Discover what checks have cleared
- Transfer funds between accounts
- Make loan payments from your General Electric Credit Union (GECU) Share/savings or checking account
- Inquire about loan interest and payoff information
- Request a check to be mailed
- Receive up-to-date rate information
- And more...

It's FREE, Easy to Use, & Safe Too!

We focus on serving the needs of our members; not earning a profit. We believe you should have unlimited access to your accounts whenever you need it! Therefore, at GECU, the Sourceline is available at no charge... **it's FREE!**

The Sourceline is user friendly, guiding you through every step. Just listen and respond by pushing the proper single-digit button on your phone. You'll get the most recent information available in response to inquiries about your account. Once you've become acquainted with

the system, you'll no longer need the computer's step-by-step instructions. You can simply enter the appropriate numbers and interrupt the computer to save time!

Plus, as the threat of identity theft is on the rise, Sourceline offers you a safe way to obtain valuable account information.

To access your account, use your member number and your chosen password. This assures confidentiality of your account!

Sign-Up Today!

- 1) Please complete the Sourceline Registration card located to the left. Be sure to sign and date the card.
- 2) Choose a 4-digit password; make it something you'll remember. For your security, don't write down your password and don't share this information with anyone.
- 3) Drop this off at your nearest GECU office or mail it to: GECU, Attn: Sourceline Registration, 10485 Reading Road, Cincinnati, OH 45241.
- 4) Enjoy the benefits of Sourceline access through your touch-tone phone within two business days from when we receive this form.

Sourceline Registration

Name: _____

Member #: _____

Please choose your 4-digit Sourceline password.

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Please read and sign below.

I agree to take all reasonable precautions to prevent the unauthorized disclosure of my password. If I authorize another person to use the Sourceline in any manner, any use of the service and the password shall be deemed as used by me, and I agree to accept full responsibility for such use. Upon receipt of this form, the EFT disclosure will be sent to me from General Electric Credit Union.

Member's Signature _____ Date _____

Credit Union Office Use Only	
Date EFT Disclosure Sent:	Sent By Employee:

Do you have access to the Internet? If yes, you should also check out our FREE Online Banking!

If you have any questions or would like further assistance, please contact us at:

513.243.4328 ♦ www.gecreditunion.org ♦ 800.542.7093

Because We Can!