



## How to Reduce Recurring Robocalls



*What is a robocall?* If you answer the phone and hear a recorded message instead of a live person, it's a robocall. Some calls are legal, but many robocalls are illegal, and are likely scams. In 2020 during the coronavirus pandemic, robocalls saw a significant decrease as businesses and call centers first closed their doors. Fast forward to today, the calls are coming in at an all-time high. Follow along for a few tips to reduce pesky robocalls on your own line.

### Download a call blocker

There are many free services that work to help block unknown callers. Services depend on the make and model of your phone. It's best to check with your mobile carrier to see what free options are available to you.

### Experiment with call-blocking tools

A combination of tools, apps, and other options to block unwanted calls may be needed to work together and decrease robocalls. This may involve trial and error to find the best option.

### Let a call go to voicemail or hang up

If a call gets through a robocall app and you don't recognize the number, let it go to voicemail. Your voicemail will act as a barrier and allow you to listen to the message before answering. You can then take steps to call the company back at a direct number to ensure the call is legitimate. *Remember!* GECU will never call you to ask for your account information. As best practice, hang up and call the company back directly to ensure nothing is needed.

### Do Not Call list

In addition to using a call blocker or other call-blocking tools to block telemarketing calls, register your number on the Do Not Call List. Legitimate telemarketers review the list to avoid calling a phone number of any kind on the list. You can report unwanted calls, verify your registration, and register your phone number directly at: [donotcall.gov](https://www.donotcall.gov).

Lastly, if you believe you've received an illegal call or text, it's best practice to file a complaint with the Federal Communications Commission at: [fcc.gov](https://www.fcc.gov).

AARP. "The Definitive Guide to Reducing Robocalls" Marc Saltzman. 5.2.2022

Federal Communications Commission. "Stop Unwanted Robocalls and Texts". 3.7.2022

### **New!** Want to view our rates?

Visit: [gecreditunion.org/deposit-rates](https://gecreditunion.org/deposit-rates) or follow the steps below:

1. Open your smartphone camera app.
2. Hover the camera over the QR code. A link will appear across the top of your screen.
3. Tap the link to access our most current rates!



### Hometown Favorites

Highlighting local restaurants, parks, and Cincinnati favorites each month. *Have a spot you'd like featured?*  
Email us at: [events@gecreditunion.org](mailto:events@gecreditunion.org)

This month, we're highlighting Blondie's Sports Bar and Grill in West Chester. Blondie's serves a variety of: sandwiches, soups, salads, and wings (voted Best Wings in Cincinnati in 2021!). Blondie's is a family friendly place with 22 TVs perfect for watching your favorite hometown teams, located at: 7886 Cincinnati-Dayton Road, West Chester, OH 45069.

Hours of Operation: Sun - Thurs. 11 am - 12 am, Fri. - Sat. 11 am - 2:30 am



## Life can be full of changes

Legal matters can be hard to navigate on your own and it's important to find someone you trust. Turning to a professional can help put your mind at ease and help you secure the best outcome for your needs.

### Why should you choose Legal Services from General Electric Credit Union (GECU)?

- ✔ Committed to your best interests
- ✔ Tailored to your needs
- ✔ Sensitive to your expenses
- ✔ Offered with a team approach
- ✔ No-cost initial consultation

As a GECU member, you are entitled to an initial consultation with a Wood + Lamping attorney at no cost.

To reach Legal Services, call: **513.243.8300** or **513.243.7887**.

Or reach out to Edward Bender, the main Wood + Lamping contact for GECU members, at: **edbender@woodlamping.com**.

*Interested in learning more?* Join us virtually on Thursday, June 9<sup>th</sup> with Jennifer Anstaett, of Wood + Lamping.

### Upcoming Webinar!

**Elder Law:  
Protecting your loved ones**

**Day:** Thursday, June 9<sup>th</sup>

**Time:** 11 am - 12 pm

**Topics include:** Medicaid, Guardianship, Disability, and Elder Abuse.

To learn more and register, visit: **gcreditunion.org/cu-events**.



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