

SOURCELINE

Telephone access
to your accounts.



Our telephone teller, Sourceline, provides access to your accounts for free.

With Sourceline, you can access your accounts at night, on the weekends, and even on holidays. If you don't have access to a computer or mobile device or prefer a land-line method, Sourceline is safe and easy to use system to help you stay informed about your accounts no matter where you are.

With Sourceline, you can:

- Check account balances.
- Confirm transactions, withdrawals, deposits, and dividends.
- Make GECU loan and mortgage payments from your savings or checking account.
- Transfer funds between General Electric Credit Union accounts.
- Request a check to be mailed to you, and more.

Set up Sourceline

To access Sourceline, you will need to know your member number and the last four digits of your Social Security Number. Call the number listed below and you'll be prompted to put in your User ID (Member Number) and a temporary PIN (the last 4 digits of your Social Security Number). Once you've been verified, you'll be asked to change your PIN. You'll then be directed to the main menu; follow the prompts for each option.

Sourceline Instructions:

- 1 Call: **513.243.3333** or **800.589.2875**.
- 2 Select a menu option.
- 3 Follow the prompts within each option.

Sourceline Main Menu:

- Account Information
- Check Verification
- Deposit and Loan Rates

Membership is required for use of General Electric Credit Union's (GECU) products and services; visit: gecreditunion.org/membership for details.



General Electric
Credit Union

Learn more at: gecreditunion.org/sourceline
or call us at: **513.243.4328/800.542.7093**